

Thomson Reuters Compliance Learning

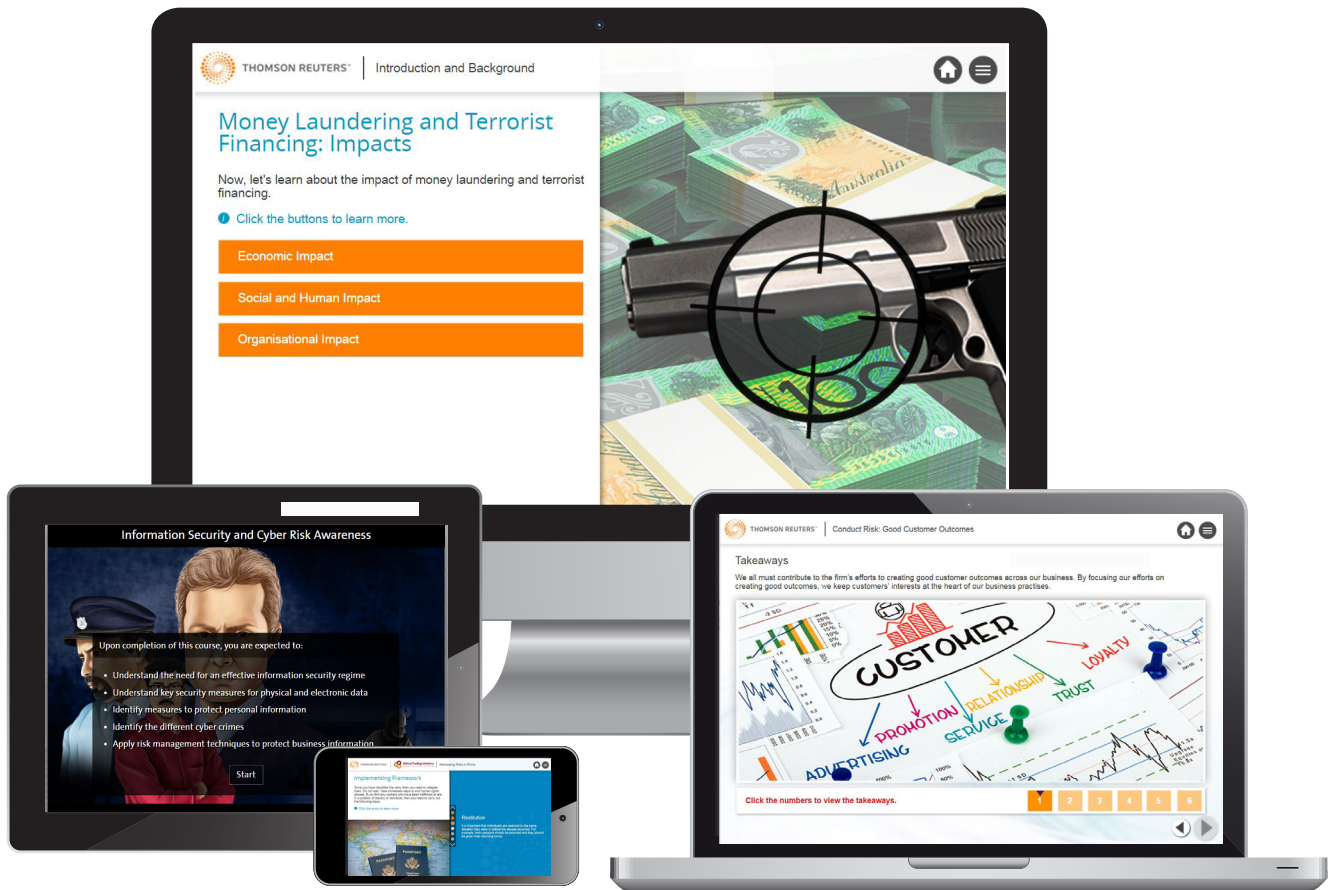
Build your culture of compliance



the answer company™

THOMSON REUTERS®

Educate your employees, change behavior and manage risk



Thomson Reuters is the leading source of intelligent information for the world's businesses and professionals. With our Compliance Learning solution, your employees receive practical, interactive, customizable and cost-effective training courses, which help change behavior and build a culture of integrity and compliance. Our market-ready courses are engaging and accessible via multiple platforms, allowing you to access key training from anywhere at anytime.

Thomson Reuters tracks more than 1,000 regulators and exchanges globally to provide you with a library of compliance training courses that reflect the latest laws and regulations – empowering you to act with confidence in a complex world.

Market-relevant course content

Thomson Reuters Compliance Learning creates new and updates existing course content to keep up with the latest regulatory requirements across the world. Whether your organization is a small business or a large enterprise operating locally or globally, we will keep you in the know. Any changes can be included in your training suite so that you can focus on your core business activities, with assurance that your employees have access to up-to-date compliance training at all times. Courses are refreshed regularly so that even without changes in the law, employees will still receive refreshed course material each year.

Training for a global market

Thomson Reuters Compliance Learning courses offer an extensive global program, tailored to various regions and encompassing a wide range of topics. Courses include Anti-Money Laundering and Counterterrorism Financing; MiFID II; Modern Slavery; Conduct Risk; Employee Conduct and Business Ethics; Market Conduct and Fraud; Prevention of Corrupt Practices; Privacy, Confidentiality and Information Security; and Risk Management.

Global courses

Our global courses foster awareness and are comprehension-based, conceptual and principle-driven, as well as address topics that span globally. They include compliance directives and recommendations to prevent risk from globally accepted regulatory bodies.

Region-specific courses

Our region-specific courses are designed for topics that differ in regulation and application across different countries. They include carefully selected case studies, enforcement cases, news articles, scenarios and examples to demonstrate relevance and enhance understanding and retention.

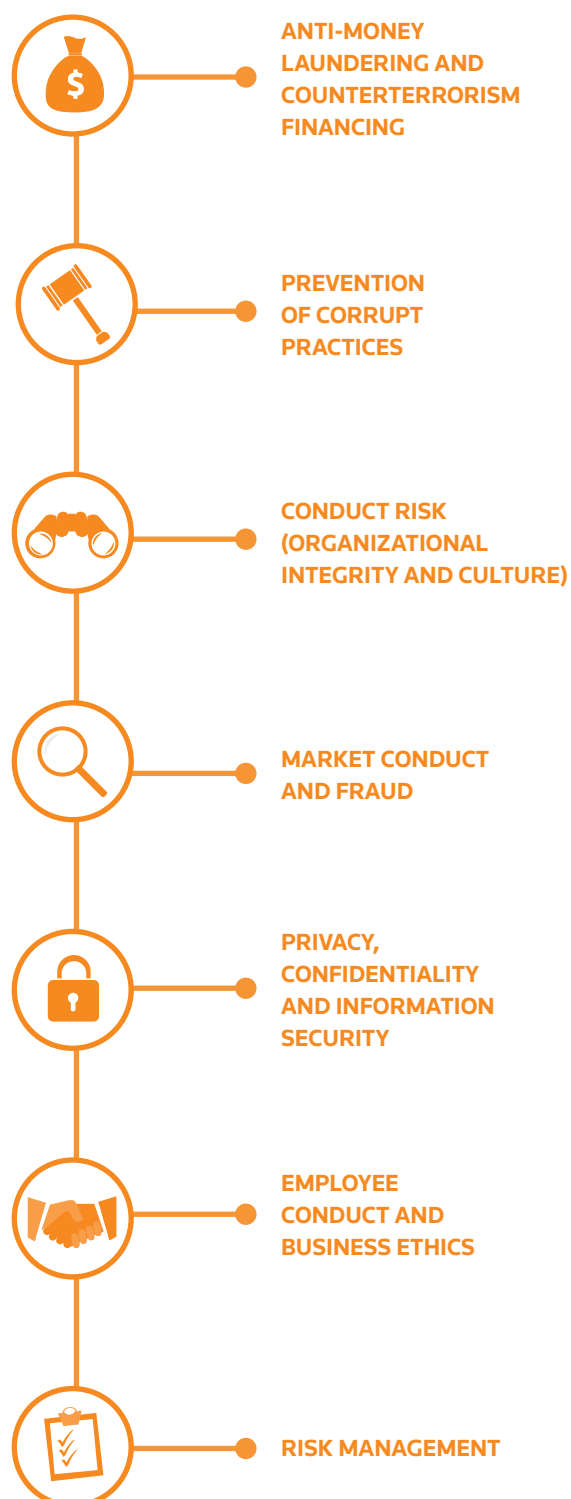
Complete course catalog

To browse and download the complete Thomson Reuters Compliance Learning course catalog, visit:

legal.tr.com/compliance-learning

Compliance Topics

Thomson Reuters Compliance Learning courses cover seven critical compliance topic areas:



Options to fit every need

Thomson Reuters Compliance Learning courses are fully customizable and scalable to fit the exact learning objectives set by your business. We offer a full range of options and can work with you to personalize any aspect to meet your requirements.

Our range of courses are available in three different options to fit your specific needs:

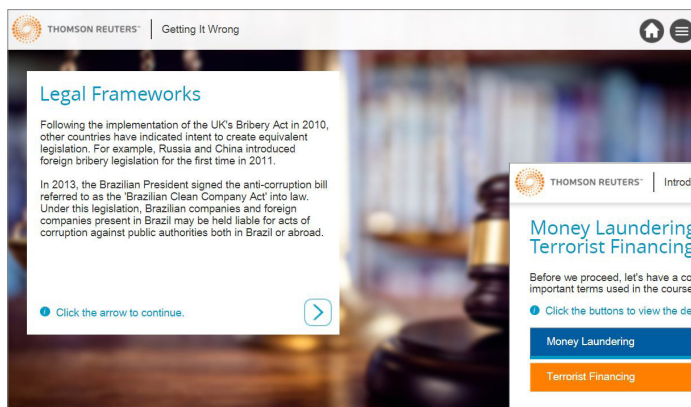
Market-Ready – These courses cover a wide range of topics and are off-the-shelf and ready for immediate use.

Customized – A market-ready course is used as a “base,” and the content is tailored to your specific needs.

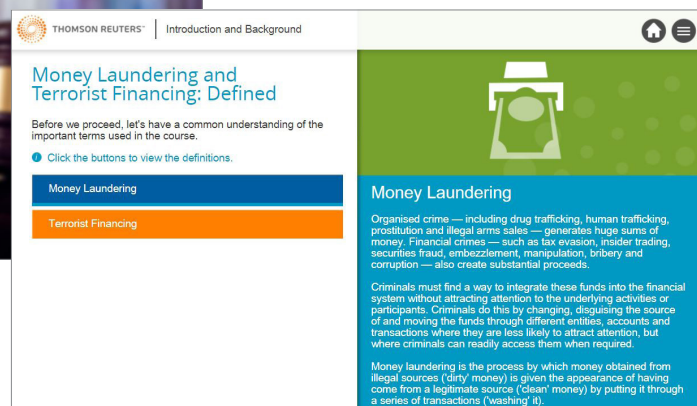
We work with you to personalize any aspect to meet your requirements, including:

- Adding your logo and branding
- Inserting your company policies and/or procedures
- Tailoring scenarios, content and case studies to your industry or business sector
- Customizing quizzes to test the areas that are most important to your organization

Bespoke – In addition to our extensive library of customizable market-ready courses, we can build courses to meet your specifications.



Sample Market-Ready Course



Sample Market-Ready Course

Full language support

Courses are available in English and are supported in over 40 languages, including:

- French • German • Spanish • Japanese • Traditional Chinese • Modern Chinese •

Many of our market-ready courses are already translated into multiple languages; however, we can localize our courses into any language.

Engaging user experience

The screenshot displays the Thomson Reuters Compliance Learning interface. On the left, a sidebar titled "Conduct Risk: Good Customer Outcomes" features a "In the News" section with headlines such as "GE Capital Settles Credit Card Discrimination Claims", "Wonga Agrees to Compensate Customers for Unfair Debt-Collection Practices", "Trader Banned for Unauthorised Transactions", and "CSI and YBS Fined for Marketing Failures". The main content area shows a news article about Wonga, with a quote from Clive Adamson, Director of Supervision at the FCA. To the right, a quiz titled "How should Lily respond?" is displayed, with a question about the most appropriate response to a customer's complaint. Below the quiz, a "Takeaways" section is visible, featuring a grid of six images illustrating key concepts: "Customer First", "1 2 3", "HELP SUPPORT", "ASSISTANCE", "FINANCIAL", and "10/11".

Interactive Exercises

Quizzes

Videos

Effect change with practical, interactive training

Thomson Reuters Compliance Learning employs instructional design techniques optimized for risk and compliance training, enabling your business to educate in a way that reduces risk and encourages compliant behavior. Courses are driven by practical examples and interactive scenarios to ensure users truly understand and recognize the issues of most importance to your business and learn to instinctively act to support them.

Make learning an impactful experience

Our highly interactive approach to compliance training provides employees with an engaging educational experience while meeting their learning objectives. The design of your organization's courses influences how employees perceive and experience the content. Photographs, illustrations, videos, animations, color and typography are used to highlight important information and tell a story, making it easier for employees to understand, interact with and navigate through their courses.

Thomson Reuters Microlearning

Thomson Reuters Microlearning keeps your managers' and employees' knowledge and skills up to date through a process of continuous education. Our library consists of short and impactful learning modules that reinforce key compliance concepts and is intended as a supplemental solution to our market-ready compliance training courses. This learning suite changes the approach to online compliance training from a once-a-year event to a steady flow of interesting and informative trainings that reinforce both the "tone at the top" and your organization's core values.



Gamification

Gamification has become an increasingly effective learning tool, as courses that utilize it provide a fun and interactive way for employees to engage with the content.

The underlying objective of investing in compliance training is not only that employees start and finish a course, but also that they understand the content and apply it in their day-to-day business activities. The game-based learning method can exponentially increase attention, engagement and knowledge conversion by clarifying abstract and difficult concepts.



Compliance Learning – Additional Offerings

Thomson Reuters Compliance Learning Manager

For customers without a Learning Management System (LMS), Thomson Reuters Compliance Learning Manager provides a flexible and easy-to-use solution. We utilize the market-leading Docebo LMS technology – which we, Thomson Reuters, leverage to educate our own workforce – you'll benefit from:

- Optimized deployment of all your learning courses
- The ability to manage and track all of your courses
- Web-based access
- Minimal technical requirements needed for delivery
- Comprehensive reporting and audit trails on training compliance
- Support for both Thomson Reuters Compliance Learning and third-party courses
- An enterprise-wide solution or support for individual projects or departments

Our Thomson Reuters Compliance Learning Manager features key enhancements to support course effectiveness and knowledge retention. These features ensure high course completion rates, reports on completion metrics and highlight areas for further training and development, bringing your entire compliance training process together in one solution.

For customers that already have a Learning Management System, our courses can be supplied in Sharable Content Object Reference Model (SCORM) format.

Licensing

Courses are available for individual license or on a subscription basis. A subscription to the entire course suite includes unlimited use (up to your licensed number of users) of every course in the Thomson Reuters Compliance Training Suite for your desired region(s). You can also benefit from access to all new courses added to the suite during the term of your subscription.

[Click here to learn more](#)

The intelligence, technology and human expertise
you need to find trusted answers.



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