



A Global IT Co Manages Risk by Imparting E-compliance Training for 60,000 Employees Across 20 Countries

THE CHALLENGE

Training employees on compliance issues is an ongoing challenge for companies to ensure credibility from customers, shareholders and society. With regulations often changing, training courses should be frequently updated for a company's workforce to be aware of the current rules and the latest topics. For global companies especially, compliance training is a massive undertaking, requiring that training account for legal and cultural differences and be delivered in the employees' native languages.

A Japanese technology company was in need of a new compliance training vendor. They required a robust, versatile, and multilingual training solution. As a manager of compliance explained, *"The main difficulty we faced was providing training that covered common themes across the globe in 20 languages to the more than 60,000 employees outside of Japan, while accounting for differences in each country's laws."*

DELIVERING THE SOLUTION

For its vendor search, the compliance team had two criteria that needed to be met. The vendor's solution needed to be easy to manage by the group companies around the world; and the solution needed to have ready-made content yet have the flexibility to be modified according to the needs of the company.

Once the compliance team compared Thomson Reuters Compliance Learning with other vendors, it concluded the vendor search. Thomson Reuters with its compliance learning solution was the only vendor that met the MNC's criteria.

Thomson Reuters Compliance Learning is able to deliver more than 800 web-based compliance courses in more than 42 different languages, in addition to having the ability to tailor courses when desired. Thomson Reuters continually updates the courses to align with any new regulatory changes ensuring clients that it is delivering the most current compliance training to their employees.

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Manager in Compliance

CUSTOMER BENEFITS: GLOBAL TRAINING, LOCAL SUPPORT

Thomson Reuters Compliance Learning gives each division of company the ability to administer compliance training to its employees. Training is delivered through practical examples and scenarios, and results from each training session are readily available for review.

The Thomson Reuters Compliance Learning is able cover the thousands of people that need

While compliance learning is quite intuitive to use, the team is thankful that Thomson Reuters is able to offer support globally. *"That was one of the advantages of working with Thomson Reuters," the compliance manager stated. "And also, Thomson Reuters provided local support*

here in Japan during the start-up process that helped us communicate smoothly with Thomson Reuters' development team, and the support team continues to be here when needed."

FUTURE IMPLEMENTATION

To stay abreast of important compliance issues and to keep employees engaged, the global corporation says it aims to work with Thomson Reuters to improve the courses continuously. The compliance manager added, *"Compliance training is very important to our organization. It is a necessity in today's business world, and having Thomson Reuters Compliance Learning is a fundamental part of our company's goal of becoming one of the most credible companies in the world."*

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Manager in Compliance

Thomson Reuters is the Leading Source of Intelligent Information for the World's Businesses and Professionals.

All our Risk & Compliance Learning courses feature:

- ✓ Online market-relevant module-based eLearning
- ✓ Three formats: Market-ready, Customised and Bespoke
- ✓ Regular updates from more than 1,000 regulators and exchanges across the world.
- ✓ Practical, interactive, customisable and cost-effective training
- ✓ Accessibility via multiple platforms, anywhere, anytime.
- ✓ Regular refreshments even without changes in the law
- ✓ Story-telling visual design, using photographs, illustrations, videos and animations
- ✓ Thomson Reuters Microlearning
- ✓ Gamification: this game-based learning method can exponentially increase attention.

Make learning an impactful and lasting experience!

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